



IDTNZ Limited
PO Box 24 405
Royal Oak 1345
Auckland NZ
Phone 021 847 661
www.idtnz.co.nz

GST 099 681 640

Statement of Limited Warranty

IDTNZ Limited (IDTNZ) GST 099 681 640 (herein after referred to as “IDTNZ”) warrants to the original purchaser of the products manufactured in its facility (the “Product”), that these products will be free from defects in material and workmanship for a period of one (1) year or fifteen (15) months from the date of shipment of the Product to the purchaser. There is a three (3) months grace period between shipping and installation.

If the Product proves to be defective during the one (1) year warranty period, the purchaser’s exclusive remedy and IDTNZ’s sole obligation under this warranty is expressly limited, at IDTNZ’s sole option, to:

- (a) repairing the defective Product without charge for parts and labour; or
- (b) providing a replacement in exchange for the defective Product; or
- (c) if after a reasonable time is unable to correct the defect or provide a replacement Product in good working order, then the purchaser shall be entitled to recover damages subject to the limitation of liability set forth below.

LIMITATION OF LIABILITY: IDT’S LIABILITY UNDER THIS WARRANTY SHALL NOT EXCEED THE PURCHASE PRICE PAID FOR THE DEFECTIVE PRODUCT. IN NO EVENT SHALL IDT/AVITECH BE LIABLE FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF PROFITS FOR ANY BREACH OF THIS WARRANTY.

If IDTNZ replaces the defective Product with a replacement Product as provided under the terms of this Warranty, in no event will the term of the warranty on the replacement Product exceed the number of months remaining on the warranty covering the defective Product. Equipment manufactured by other suppliers and supplied by Avitech carries the respective manufacturer’s warranty. IDTNZ/Avitech assumes no warranty responsibility either expressed or implied for equipment manufactured by others and supplied by IDTNZ/Avitech.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED.

This Hardware Warranty shall not apply to any defect, failure, or damage:

- (a) caused by improper use of the Product or inadequate maintenance and care of the Product;
- (b) resulting from attempts by other than Avitech representative IDTNZ to install, repair, or service the Product;
- (c) caused by installation of the Product in a hostile operating environment or connection of the Product to incompatible equipment; or
- (d) caused by the modification of the Product or integration with other products when the effect of such modification or integration increases the time or difficulties of servicing the Product.



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Any Product which fails under conditions other than those specifically covered by the Hardware Warranty, will be repaired at the price of parts and labour in effect at the time of repair. Such repairs are warranted for a period of ninety (90) days from date of reshipment to customer.

DOA Policy

The customer is required to notify IDTNZ if a product is DOA within 14 days of shipment. On receipt of DOA notification IDTNZ will arrange replace product to be ground shipped and collection of faulty product for return to IDTNZ.

Warranty Replacements

The customer must ensure return of faulty product upon receipt of warranty replacement within 21 days otherwise charges may apply.

Extended Warranty Options

IDTNZ/Avitech offers OPTIONAL Extended Warranty plans that provide continuous coverage for the Product after the expiration of the Warranty Period. Extended warranty starts after the standard warranty period has expired with standard warranty terms apply. Extended warranty can be purchased at any time before the current warranty period expires to a maximum of 4 years. Extended warranty can not be purchased outside the warranty period.

Contact an IDTNZ sales representative on the options that are available for your Avitech equipment.

Services and Repairs Outside the Warranty Period

IDTNZ make its best offer to repair products that is outside the warranty period, provided the product has not reached its end of life (EOL).