



# BrightSign®

IDTNZ Limited  
PO Box 24 405  
Royal Oak 1345  
Auckland NZ  
Phone 021 847 661  
[www.idtnz.co.nz](http://www.idtnz.co.nz)

GST 099 681 640

## Statement of Limited Warranty

IDTNZ Limited (IDTNZ) GST 099 681 640 (herein after referred to as “IDTNZ”) warrants the BrightSign product against defects in materials and workmanship under normal use for a period of one (1) year from the date of purchase. If IDTNZ determines that the BrightSign Product is defective, IDTNZ will, at its option, either repair the unit or replace the unit with a new or rebuilt BrightSign product or an equivalent model of the BrightSign product, at no charge to the customer. THE FOREGOING SETS FORTH IDT/BRIGHTSIGN’S SOLE OBLIGATION AND YOUR EXCLUSIVE REMEDY IN THE EVENT OF ANY BREACH OF THIS LIMITED WARRANTY.

### Scope of and Limitation on Warranty

The warranty on the BrightSign Product is limited to the repair or replacement of defective units as described in **Limited Warranty** above. This warranty does not cover customer training or education, installation, set up adjustments, or signal reception problems. This warranty also does not cover any issues related to the content used with the BrightSign Product. This warranty does not cover damage due to acts of God, accident, misuse, abuse, negligence, or modification of, or to any part of, the BrightSign product. This warranty does not cover damage due to improper maintenance or operation of the BrightSign product, connection to improper voltage supply or attempted repair by anyone other than a facility authorized by BrightSign to service your BrightSign product.

### Warranty Disclaimer

THE LIMITED WARRANTY AND REMEDIES STATED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESS, IMPLIED, ARISING FROM COURSE OF DEALING OR USAGE OF TRADE, OR STATUTORY. ANY AND ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NONINFRINGEMENT OF THIRD PARTY RIGHTS, QUIET ENJOYMENT AND ACCURACY ARE EXPRESSLY EXCLUDED. BRIGHTSIGN’S WARRANTY DOES NOT APPLY TO ANY SEPARATELY LICENSED CODE. THESE WARRANTIES ONLY APPLY TO BRIGHTSIGN PRODUCTS PURCHASED FROM BRIGHTSIGN OR AN AUTHORIZED BRIGHTSIGN DISTRIBUTOR. CUSTOMER SHALL NOT HAVE THE RIGHT TO MAKE OR PASS ON, AND SHALL TAKE ALL MEASURES NECESSARY TO ENSURE THAT NEITHER IT NOR ANY OF ITS DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL MAKE OR PASS ON ANY WARRANTY OR REPRESENTATION ON BEHALF OF BRIGHTSIGN TO ANY THIRD PARTY.

### LIMITATION OF LIABILITY

IN NO EVENT WILL BRIGHTSIGN OR ITS SUPPLIER IDT BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, EXEMPLARY, INCIDENTAL AND INDIRECT DAMAGES, OR FOR LOSS OF REVENUE OR PROFITS OR DATA OR USE OR FOR THE COST OF SUBSTITUTE GOODS, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), ARISING OUT OF, OR IN CONNECTION WITH THE BRIGHTSIGN PRODUCT OR YOUR USE THEREOF. IN NO EVENT WILL BRIGHTSIGN’S OR ITS SUPPLIER IDT TOTAL CUMULATIVE LIABILITY RELATING TO THE BRIGHTSIGN PRODUCT EXCEED THE PURCHASE PRICE OF



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THE BRIGHTSIGN PRODUCT. Some jurisdictions do not allow the exclusion of implied warranties or limitation of liability for certain incidental or consequential damages, so the exclusions set forth above may not apply to you.

### **DOA Policy**

The customer is required to notify IDTNZ if a product is DOA within 14 days of shipment. On receipt of DOA notification IDTNZ will arrange replace product to be ground shipped and collection of faulty product for return to IDTNZ.

### **Warranty Replacements**

The customer must ensure return of faulty product upon receipt of warranty replacement within 21 days otherwise charges may apply.

### **Extended Warranty**

2 year extended warranty starts after the standard 1 year warranty period has expired with standard warranty terms applying. Extended warranty must be purchased at time of initial unit purchase. Extended warranty can not be purchased outside the warranty period.