



IDTNZ Limited
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GST 099 681 640

Statement of Limited Warranty

IDTNZ Limited (IDTNZ) GST 099 681 640 (herein after referred to as “IDTNZ”) warrants the Magenta Research MultiView™ Series, Mondo Matrix™, Morph-it™, Infinea™ DVI and Voyager™ products against defects in material and/or workmanship under normal use for a period of THREE (3) YEARS from date of purchase by original purchaser (“Warranty Period”). Cyan by Magenta products are warranted against defects in material and/or workmanship under normal use for a period of TWO (2) YEARS from the date of purchase by the original purchaser (“Warranty Period”). All other Magenta products carry a one-year warranty.

If a defect arise and a valid claim is received within the Warranty Period, at its option, IDTNZ will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new or refurbished product that is at least functionally equivalent to the original product. The performance of repairs and needed adjustments is the exclusive remedy under this written warranty or any implied warranty. IDTNZ reserves the right to determine what constitutes an in-warranty repair.

DOA Policy

The customer is required to notify IDTNZ if a product is DOA within 14 days of shipment. On receipt of DOA notification IDTNZ will arrange replace product to be ground shipped and collection of faulty product for return to IDTNZ.

Warranty Replacements

The customer must ensure return of faulty product upon receipt of warranty replacement within 21 days otherwise charges may apply.

Extended Warranty

There is no extended warranty offered on Magenta products.